

The Letter



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A Fond Farewell

Chinneck Shaw says Goodbye to Glynis!



It seems impossible to believe, but after 13 years with Chinneck Shaw our beloved Glynis has made the decision to retire!

At the end of October, the Chinneck Shaw team gathered to say a fond farewell to Glynis. Joined for drinks and cake at our Castle Road office by some of our longest standing clients, the team listened to Neil share some of the more memorable moments of Glynis' career.

Read on in this edition of The Letter to hear what Neil and the rest of the team have to say about Glynis and to see what else has been happening behind the scenes here at Chinneck Shaw.

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A fine send off... and a bit about Glynis

Glynis joined Chinneck Shaw with a formidable amount of lettings experience, a natural flair for property, and innate empathy for dealing with people. Never one to flinch in a tricky situation, Glynis was adept at unravelling daunting problems and deescalating tense exchanges.

Many of you will no doubt remember challenging conversations with Glynis where she championed a course of action or defended a tenant, as she always stood up for what she felt was right. Have you been told off by Glynis? - Neil certainly has!

Glynis' integrity was only ever outshined by her sense of humour. The office was never short of a one-liner when Glynis was in!

Whilst we appreciate that it must have been a tricky decision to retire, especially when it's clear how much you love your job and all the people you've worked alongside for so many years.

However, there are so many valuable things outside of work for Glynis to focus on including time with her family, walks on the beach with her dogs, and, of course, her new side-hustle the caravan empire.

Although everyone at Chinneck Shaw and our clients will miss Glynis terribly, we wish her all the best for her retirement and can't wait to hear about her adventures.

Glynis... We'll miss you!





Industry Update

In this section, we keep you up-to-date with all the changes to the private rented sector, including important legal developments.

E- Scooters and Batteries

The fastest growing risk in the home?

As items containing Lithium batteries are becoming more common, and online retailers often shipping direct from factories, do items such as e-scooters pose a risk to your properties? Chinneck Shaw has explored the risks with our insurance brokers to understand what could be done to mitigate or control this risk across our clients properties



Lithium battery powered objects are fast becoming a concern for the fire service and property owners alike. E-Scooters, E-Bikes and other chargeable items are becoming increasingly available. So what risk do they pose?



Increased fire risks are taken into account by insurers when evaluating commercial premises, and specific conditions are included on policies. Regarding residential, similarly to heavy candle use, insurers build in the risk of fires caused by household appliances. If these risks become more widespread, premiums may rise.



Legislation and tighter regulations on the safety of items containing lithium batteries need to be prioritised, including tighter controls on the import of low cost items directly from factories in Asia.



While this is a known risk - it is also not possible to completely eradicate it. Mitigations can be put in place. For instance: At Chinneck Shaw all of our managed properties are regularly inspected by clerks are trained to look for fire hazards such as excessive candle use, daisy-chained extension cables or unsafe electrics.

Providing excellent customer care is by far the most rewarding part of our job.

We really appreciate everyone who has taken the time to give us a five-star review on Google recently.

To see our reviews, or to leave your own, please search Chinneck Shaw on Google.



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Contractor Spotlight

Name: Tom Cole

Company: T A Cole

Specialism: General Works



About Tom: While Tom's background is in outdoor pursuits and boatbuilding, since turning his hand to renovating properties he has become a trusted contractor for Chinneck Shaw.

Always ready to say "Yes" to a project, Tom provides a high standard of finish, and has happily project-managed full refurbishments, roof replacements, and kitchen and bathroom fittings alongside minor repairs.

If you're considering any projects on your portfolio, please get in touch with Chinneck Shaw, and perhaps Tom will be the right contractor for you!

Keep in touch:

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